Partner Information (AM to fill in)	API Type 3 Integration Checklist		
Partner ID			
Partner Name			
AM name			

Introduction:

- Partner with type 3 integration integrates our static data, rate data and allows guest to book through their platform
- Static data would be data that sees little changes, including, but not limited to, accommodation name, address, photos, and description
- Rate data are changed frequently
- The outcome of certification would be to ensure
  > partner has integrated content onto their site properly
  > rate changes are captured so guest would not get outdated rates
  > guest can book through the partner's platform

- Items 26 and 27 (Privacy Statement, and T&Cs) are legal requirements. No exceptions can be made as per Legal Team, and it is also included in the SPA partner has signed.
IMPORTANT: AMs should conduct a yearly check of your API3 partner platforms on whether they still display the T&Cs, privacy statements and comply with this self-certification guide.

Instructions:

- **To send to partner**: make a copy of this guide by downloading ONLY the tab needed as a PDF file. Send the copy to partner at the start of the integration
- **For Account Manager**:
- Make a copy of this guide, remove the tabs that are not needed and fill in the tab based on your partner's API Type
- Request for the partner to provide us with a link to their test environment (they should not be selling our inventory without your confirmation)
- Search for any COUNTRY or CITY on the partner's website, and open any accommodation page on their search result
- Open the same accommodation page on Booking.com (Googling the accommodation's name might help here, but do not click on any search result that is an ad)
- Request for the partner to provide us with a link to their test environment (they should not be selling our inventory without your confirmation)
- If there is a Payments Product being implemented, certification for respective product is also required (see 'Payments' tab)

S.N	Endpoint	Item to check	Acceptable	Not Acceptable	Not Applicable Explanation*	Analysis (Acceptable /Not Acceptable)*	Comment*
1	S T A T I C	Is the accommodation name consistent on the partner's site as it is on our website?	Identical, or with slight difference (e.g. '&' showing as 'and')	Names refer to the same accommodation, with big differences (e.g. missing word, 'AAA Hotel and Spa' showing as 'AAA Spa and Hotel')			
2		Is the accommodation location such as country, city and address the same on the partner's site as it is on our website?	Identical, or with slight difference	Different street name, postal code or anything else that points to a different address			
3		Is the accommodation description the same on the partner's site as it is on our website?	Identical, or with slight difference, or the partner uses their own/other supplier's description for the same accommodation

Also acceptable that partner does not show any description** | Description reads like another accommodation altogether | | | |
| 4 | | Are the accommodation photos the same on the partner's site as it is on our website? | Identical, or partner uses their own/other supplier's photos for the same accommodation

Also accepted that partner does not show any photos** | Some or all pictures refer to other properties | | | |
| | | Are facilities on the accommodation level shown on the partner's website? | Some or all facilities on the accommodation level are shown.

Also acceptable that partner does not show any facilities** | The facilities shown are inconsistent with the ones shown on Booking.com | | | |
| 6 | S | Are searches for more than one room on the partner's website showing correct prices? | Yes, and it shows prices that are consistent with Booking.com
The partner may also limit their website to one room for every search | Yes, searches for more than one room is possible, but prices are not correct (e.g. EUR 100 for 1 room, EUR 100 for 2 rooms, EUR 100 for 3 rooms) | | | |
| 7 | | Can you see prices in other currencies on the partner's website? Do the conversions make sense? | Yes, the conversions make sense.

The partner may also lock the currency with no possibility to change other currency. | The conversions do not make sense. | | | |

8	**S E A R C H**	Can you sort the result according to distance, popularity, price, ranking or stars?	Yes, results can be sorted. The partner may also choose to not have a sorting feature.	Result can be sorted but not successfully (e.g. when sorting by 5 to 1 star, 3 stars accommodations appearing about 5 stars)		
9		Are there filters on the partner's end? Do they correctly show the selected filters?	Yes, there are filters, and they are applied successfully. The partner may also choose to not have any filter.	Filters can be applied but not successfully (e.g. choosing hotels but hostels show up)		
10		Pick an accommodation on partner's website. Is the room name showing for the cheapest room? Are they consistent with the cheapest room for the same accommodation on Booking.com	Yes, the cheapest room is shown and they are consistent with the one shown on Booking.com The partner may also choose to display rates without room name	The cheapest room shown on partner's website is not the same as the cheapest room on Booking.com		
11		Is the accommodation license number shown on the partner's website, if any?***	The accommodation License Number is shown.	The accommodation License Number is not shown.		
12	**B O O K P R O C**	Is the Important Information the same on the partner's site as it is on our website?	Identical or with slight differences (e.g. '&' showing as 'and')	Partner not showing Important Information or showing different set of Important Information		
13		Corporate only: are the photos showing Booking.com watermark?	Yes, there is watermark on each image	No, there is no watermark Open a ticket on Partnerships Portal to get this corrected		
14		Choose any room type, is the number of rooms left consistent with that on Booking.com?	Yes, the number of rooms left are consistent on partner's website and on Booking.com	No, the number of rooms left are different		
15		Proceed to the booking page - is the partner asking for booker name or guest name?	Yes, there are fields to enter booker's name. Optionally, the partner may choose to ask for a different guest name.	No, there are no fields to enter booker's name and guest name		
16		On the booking page - is the partner asking for contact number?	Yes, there is a field for booker to provide their co|	No, there is no field for booker to provide their contact number		
17		On the booking page - is the partner asking for a physical address?	Yes, there is a field for booker to provide physical address In some cases, our accommodation partners have indicated they do not need an address. Only in such circumstances can this field be omitted.	No, there is no field for booker to provide their physical address		
18		On the booking page - is the partner asking for an email address?	Yes, there is a field to collect email address	There is no exception to this.		
19		On the booking page - does the partner accept another email address to send the confirmation to?	Yes, there is a field to provide another email address that will also receive the confirmation.	This is not mandatory but a good to have. Indicate 'Not Applicable' if partner is omitting this.		
20		On the booking page - does the partner allow you to make special requests?	Yes, there is a field to make special request.	This is not mandatory but a good to have. Indicate 'Not Applicable' if partner is omitting this.		
21		On the booking page - is the partner asking for credit card information (card number, card type, expiry date, cardholder's name, 3-digit CVC/4-digit AMEX CID?	Yes, all the following fields are requested: Card number Card type Cardholder's name Expiry date 3-digit CVC (Visa/Mastercard) 4-digit CID (AMEX)* We do not require 4-digit CID when booking with an AMEX card, so this field is not mandatory	The partner is not asking for one or more information listed below: Card number Card type Cardholder's name Expiry date 3-digit CVC (Visa/Mastercard)		
22		On the booking page - is cancellation policy clearly shown?	Yes, booker has the opportunity to review the cancellation policy before confirming the booking	No, booker does not have the opportunity to review the cancellation policy before confirming the booking		
23		On the booking page - is important information clearly shown?	Yes, booker has the opportunity to review important information	No, booker does not have the opportunity to review important information		
24		On the booking page - is key collection information (if any) clearly shown for Home?	Yes, booker is shown information on key collection	No, booker is not shown information on key collection		

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25		On the booking page - are extra charges and charge names communicated clearly?	Yes, all extra charges are clearly stated to booker	No, extra charges are not made clear to booker			
26		On the booking page - is booker given the option to accept Booking.com Privacy Statement, with a hyperlink that brings them to https://www.booking.com/content/privacy.en-gb.html This is a legal requirement that is included the SPA. No exceptions can be made.	Yes, booker is presented with a hyperlink to the Booking.com Privacy Statement before confirming their booking	No, booker is not presented with a hyperlink to the Booking.com Privacy Statement before confirming their booking			
27		On the booking page - is booker given the option to accept Booking.com Terms and Conditions, with a hyperlink that brings them to https://www.booking.com/content/terms.en-gb.html This is a legal requirement that is included the SPA. No exceptions can be made.	Yes, booker is presented with a hyperlink to the Booking.com Terms and Conditions before confirming their booking	No, booker is not presented with a hyperlink to the Booking.com Terms and Conditions before confirming their booking			
		Next step					
		- Do not make any booking, ask the partner to make a booking **- Ask the partner to forward a screenshot of the ONSCREEN confirmation and the confirmation email**					
28		Does the onscreen confirmation page have any indication the booking was fulfilled using Booking.com inventory?	Yes, the onscreen confirmation shows clearly, with Booking.com branding in text or logo, that the booking was fulfilled using Booking.com inventory	No, the onscreen confirmation shows no indication that the booking was fulfilled using Booking.com inventory			
29		Does the onscreen confirmation page show Booking.com 10-digit confirmation	Yes, the confirmation number and PIN code abide to ALL of the following condition: - the confirmation number is shown - the confirmation number is 10-digit - the PIN code is shown - the PIN code is 4-digit	No, the confirmation number and PIN code do not abide to one or more of the following condition: - the confirmation number is not shown - the confirmation number is not 10-digit - the PIN code is not shown - the PIN code is not 4-digit			
30		Does the onscreen confirmation page show the guest name and/or booker name? You would need to cross reference this on TED	Yes, the guest name and/or booker name shown on the onscreen confirmation is consistent with that shown on TED	No, the guest name and/or booker name shown on the onscreen confirmation is inconsistent with that shown on TED			
31		Does the onscreen confirmation page omit rates and room information?	Yes, no rates and room information is shown on the onscreen confirmation page	No, rates and room information is shown on the onscreen confirmation page			

* To be filled in by B.com

** Not using our description and/or photos may have an impact on conversion. It is not a technical requirement that a partner uses all static content.

*** License number is mandatory to be displayed as long as it is available for a property